

YARRA VALLEY IMAGES

WELCOME PACK &
AGREEMENT

oh, hey! I'm Krystal

Ahhhhh, I'm so friggin excited that you're here. First & foremost, thank you for taking the time to reach out on this massive photographer hunt for YOUR DAY!!

My name is Krystal, the creator behind Yarra Valley Images & your personal 3rd wheeler.

A little bit of info about me, because you obviously want to know "WHO THE HECK IS THIS CHIC?"

- I'm a photographer that loves to capture 'I do's, Baby Bumps, Newborns & Family'.
- I have a daughter called Wren and she pops up a lot on my social stories @yarravalleyimages
- I share my home with 2 Kelpies, 1 greyhound and a few sheep. (I have this thing where I say 'okay, no more animals, and yet, HERE I AM')
- Off roading and traveling Australia is our biggest LOVE.
- I am not afraid of the dance floor



So this is usually the steps I take to book a wedding or elopement:

1. You reach out & I say “HEEEY WASSUP, I’m Krystal”
2. I send you over this document.
3. We organize a catch up for a martini or coffee. I LOVE getting to know my couples and actually putting a face to their name. Basically a Tinder date. (If you’re just super busy - I can always run a Zoom Video Chat, red wine welcomed)
4. You fall in love with me (from our date), and we BOOK IT IN <3 Sign this document & Pay your retainer
5. A month or 2 prior to the BIG DAY, we meet up for another date at your venue and have a run through. I also send you a questionnaire and you provide me with details of the whole event.
6. The day has come to say “I do”.

This ‘Welcome Pack’, although looks super fun and inviting, it’s also a legal binding document or contract (ah, scary word). It has all the nitty gritty info and goes into detail of what we both should be expecting from such a big day. So, please have a read & ask me any questions.

You’re not officially booked in until I have this document signed, returned & retainer paid.



YARRA VALLEY IMAGES AGREEMENT

Agreement

Whose signature(s) appear on this contract, agrees that Yarra Valley Images shall provide services to photograph their wedding and other sessions to the best of their abilities, in the manner described in this document. This is a binding contract, which incorporates the entire understanding of the parties, and any modifications must be in writing, signed by both parties, and physically attached to the original agreement. In the event that any part of this Agreement is found to be invalid or unenforceable, the remainder of this Agreement shall remain valid and enforceable. Any failure by one or both parties to enforce a provision of this Agreement shall not constitute a waiver of any other portion or provision of this agreement.

Style

The client acknowledges that they are familiar with our style, and that our work is continually evolving and are of a unique and artistic nature, that the photos taken may be different from those taken in the past and that Yarra Valley Images will use their expertise and artistic judgement to create images consistent with their vision, which may be different from the clients. Our editing encompasses colour grading and skin softening of all selected images for the client in Lightroom, however, our prices do not include advanced retouching such as individual removal of tattoos, pimples, double chins or distracting elements unless stated otherwise for guests (this excludes couples, I love to make sure all my couples & their bridal party look fabulous). Additional editing may be requested and a fee per image will be quoted upon request and must be accepted prior to any work being carried out.

Payment Arrangement for Weddings & Elopements

This signed agreement and a \$100.00 non refundable retainer is required to secure your wedding date. Balance of final payment is required no later than two weeks prior to the wedding.

The Client agrees to pay the Fee to Yarra Valley Images. All amounts payable under this Agreement are inclusive of GST unless stated otherwise. All additional costs such as permits to photograph in national parks or on beaches that require permits, if any, are the responsibility of and must be paid for by the Client. This includes permits for the use of Drone Work at venues etc.

Payment can be made into the following account:

Account name: Krystal Robertson Yarra Valley Images

BSB: 306 821

Account number: 20 444 64

Cancellations

If for any reason the Client cancels before the booked date, the Photographer will keep the retainer fee. However, if the client requires to re-schedule the date, I will do my best to accommodate the change and no fee will be charged as long as the new date is available.

Pricing

All prices are subject to change at any time without notice.

Schedule

It is the responsibility of the client to inform Yarra Valley Images of any changes or additions made to the schedule no sooner than 7 days prior to the wedding date. Yarra Valley Images is not responsible for any omissions to the schedule that result in us not being able to carry out our duties. Yarra Valley Images will not be held responsible for any lack of photographs delivered due to unknown changes or omissions.

Liability

If Photographer is unable to perform any or all of the duties herein for any reason, including but not limited to, fire, transportation problems, acts of God, accident, illness, theft, or technical problems, and if he/she cannot provide another competent professional, all money received by Photographer, minus expenses or work already completed, will be returned to , and Photographer shall have no further liability with respect to this agreement.

This limitation of liability also applies to any loss/damage of photographs or failure to deliver photographs for any reason. Liability for a partial loss of photographs shall be pro-rated based on the percentage of total. The sole remedy for any actions or claims shall be limited to a refund whose total amount cannot exceed the total monies paid by under this Agreement during the time preceding the date on which such liability arises.

In the unlikely event your chosen photographer is unable to complete the coverage due to unforeseen circumstances such as serious injury or death; we will work together to find a professional photographer to cover your day. It is the responsibility of the client to understand that other photographers may charge more or less.

Responsibilities

Photographer is not responsible for compromised coverage due to causes beyond their control such as other people's camera or flash, the lateness of the bride, groom, family members and bridal party members or other principles, weather conditions, schedule complications, rendering of decorations, or restrictions of the venues or officiate.

Photographer is not responsible for wardrobe malfunctions or physical appearance. Photographer reserves the right to refuse to take equipment out in the rain/snow and in or near water. Photographer is not responsible for any damage or injuries that may be sustained due to but not limited to photos taken in or near water. Photographer is not responsible for existing backgrounds or poor lighting conditions (which may negatively impact or restrict the photography coverage). Maximum light is suggested for best results indoors for ceremonies, formals, and receptions. Notification of any changes in schedule or location must be made in a timely manner. Changes can be made by email for documentation. If email is sent, confirmation of receipt must be obtained. agrees to confirm the schedule one week prior to the event.

Harassment

The client is responsible for the conduct of their guests. Yarra Valley Images will not tolerate verbally or physically abusive/sexual behavior. If the client is unable to control the conduct of their guests, resulting in an unacceptable degree of misconduct, or if the conduct of any of their guests damages the equipment of the photographer, it will result in the early or immediate departure of the photographer. The client understands that in such an event, no refunds will be granted.

Coverage

Every effort will be made to capture as many moments of your day as humanly possible however it is not possible to capture absolutely everything. If you have suggestions or desires for photos to be captured such as a surprise dance down the aisle or a set photo of the groom and his mum, please write them down on a list for me and I will do my best to get them. Because of the ever-changing nature of wedding days, not everything can be covered. Yarra Valley Images is not responsible for a missing family member(s) during the family photo session.

Extra Time

The client understands if the wedding timeline is running late, or the client spontaneously decides they require our services for a little longer, there will be an added hourly rate charged of \$230.00. This added cost will be invoiced the following day.

Copyright

Copyright in the photographs is retained by the client for private, domestic and personal use only. Any sale or commercial use must have written approval by Yarra Valley Images. Yarra Valley Images asserts all moral rights attached to the Photographs and the Client does NOT have the right to edit, change, add to, take from, alter or otherwise amend the Photographs without the prior written consent of Yarra Valley Images except in the case of cropping an image. The client may submit images to their other vendors for social media use only or to "real weddings" sections of websites, magazines, and blogs, however, a credit to Yarra Valley Images as the photographer must be given in the form of either a social media handle or direct website link. Our social media handle is @yarravalleyimages and our website link is www.yarravalleyimages.com.au

Model Release

This contract serves as a model release giving the Photographer the irrevocable right to use the photographs in all forms and in all media and in all manners, without any restriction as to changes or alterations, for advertising, trade, promotion, exhibition, or any other lawful purposes. The Photographer can grant use of the images to third parties and all compensation for use and credit for the images remain the property of Yarra Valley Images, waives any right to inspect or approve the photograph(s), finished version(s) incorporating the photograph(s), or the use to which it may be applied, including written copy that may be created and appear in connection therewith. This release is binding on the, their legal representatives, heirs, and assigns.

Delivery of Images

All clients will be supplied with high-resolution photographs in an online gallery link that can be easily downloaded. At no stage will RAW files be delivered. Sneak peak photos will be sent out within 24-48 hours. Depending on the current work load & photography session, remainder of images will be delivered between 4-8 weeks from photoshoot. Unexpected events occur in our personal life that may result in a delay of receiving your photos - we are also human!

If the client requires a delivery of images on a USB, you understand there will be an extra fee \$69.00.
This includes a new USB & shipping freight.

Sneak Peaks: Between 8-20 images
Remainder Album: Between 80-100 images per hour.

Event Food Service

It is up to you if you decide to provide a meal for Yarra Valley Images. If no meal is provided, please let the photographer aware so they can cater themselves & bring food along. The Photographer is not responsible for any photos that may be missed while eating.

I have read and understood the terms above. I hereby agree to the terms of this agreement.

Client (1) Print Name: _____

Client (1) Signature: _____ Date: _____

Client (2) Print Name: _____

Client (2) Signature: _____ Date: _____